



Legislation Text

File #: ID 19-0600, **Version:** 1

Resolution Authorizing a Contract for Microsoft Premier (Unified) Support Services and Fees Renewal in the Amount of \$105,449

Council Priority: Ensure Fiscal Stewardship, Transparency, & Accountability

Department: Information Technology

Council District: ALL

Public Hearing: N/A

Advertising Date/By: N/A

Contact 1 and Phone: Rodney Roberts 336-412-6158

Contact 2 and Phone: Jane Nickles 336-373-2314

PURPOSE:

The City of Greensboro purchased Microsoft Software and Licenses for the organization. Along with the initial software purchases, annual support and maintenance fees are required.

In reviewing the attached current master agreement and considering that the Microsoft licensing agreement is necessary in ensuring continuous technological support to staff, we would like to proceed with issuing a purchase order for these services. The service agreement is currently in effect until November 30 2019.

BACKGROUND:

Several years ago, the City of Greensboro purchased Microsoft Software and Licenses. Along with the initial software purchases, annual support and maintenance fees are required. Included in the original contract was the expectation that the City would enter into a support and maintenance agreement on an annual basis for as long as they choose to use this software solution to meet their software needs.

BUDGET IMPACT:

Funding for the ongoing support and maintenance fees are included in the adopted budget.

Item	Amount	Account
Support and Maintenance Fees	\$105,449.00	682-0720-02.5212
Total:	\$105,449.00	

RECOMMENDATION / ACTION REQUESTED:

It is the recommendation of Information Technology that we encumber funds for the Microsoft Premier support and maintenance fees. It is established Microsoft Solutions is the sole provider of City's software and continuing support and maintenance is the most reasonable and efficient way to meet the objective of the organization. In light of this, we have requested and formally received an MWBE Waiver.

