



Legislation Text

File #: ID 16-0177, **Version:** 1

Resolution Approving a Professional Services Contract in the Amount of \$785,534.10 Over a Term of 36 Months with Tangible Software, Inc., d/b/a Tangible Security Inc., for the Continued Development and Implementation of a Cyber Security Program.

Department: Information Technology
Council District: all

Public Hearing: n/a
Advertising Date/By: n/a

Contact 1 and Phone: Jane Nickles 336-373-2314

Contact 2 and Phone: Tasha Swann 336-335-5686

PURPOSE:

City Council approval is requested to renew a Professional Services Contract with Tangible Software, Inc., dba Tangible Security Inc., for the continued development and implementation of a Cyber Security Program and to provide onsite personnel to deliver Cyber Security Support and Assessment services for 36 months (2016-2019) with an optional additional 2 years.

BACKGROUND:

The IT Department has implemented a strategically phased 5-year cyber security program. The Cyber Security Program is intended to protect the City from intrusions and cyber-attacks that aim at compromising systems and information.

Due to the ever-changing threat landscape within Information Technology, it is a common practice to outsource certain aspects of cyber security. The IT Department has been working with Tangible Software Inc. since 2014 to perform various functions such as security and risk assessments, Payment Card Industry (PCI) compliance assessment and recommendations, and to improve our overall security posture. Tangible Software Inc. has been instrumental in developing a Cyber Security Program for the organization and has helped find many issues that previous companies have missed.

The Information Technology Department will work with Tangible Software Inc.'s cyber security personnel to enhance data security, availability, integrity and confidentiality through the continued development and implementation of a comprehensive Cyber Security Program.

Tangible Software, Inc. has demonstrated a best value to the City in terms of vendor performance and is recommended for this contract based on their knowledge and previous experience with our IT environment,

processes, and our systems.

BUDGET IMPACT:

Funding will be budgeted in the Network Services fund for a total contract amount up to \$785,534.10 over a term of 36 months, beginning in FY 16-17 in the amount of \$261,844.70, in FY 17-18 in the amount of \$261,844.70, and in FY 18-19 in the amount of \$261,844.70.

RECOMMENDATION / ACTION REQUESTED:

IT Department recommends approval of a Professional Services Contract with Tangible Software Inc. to continue the implementation of strategic Cyber Security programs in the amount of \$785,534.10 over a term of 36 months.

COMMITTEE ACTION: This item was referred to Council by the General Government Committee.