



Legislation Text

File #: ID 15-0031, **Version:** 1

Resolution Authorizing a Memorandum of Understanding between Guilford Metro 911, Guilford County, and High Point 911 to Establish Back Up Locations for Operations Centers

Department: Guilford Metro 911
Council District: All

Public Hearing: N/A
Advertising Date/By: N/A

Contact 1 and Phone: Melanie Neal, Acting Director Guilford-Metro 911, 336-373-2646
Contact 2 and Phone: Wesley Reid, Assistant City Manager, 336-373-2002

PURPOSE:

The purpose of this Memorandum of Understanding (MOU) is to establish a formal arrangement whereby Guilford-Metro makes available to High Point 911 its backup 911 center for use by High Point 911 during such times as High Point 911 may experience failure to its primary 911 emergency call and dispatch center subject to the terms of this MOU. There may also be events within the High Point area that necessitate relocation to the City's back up site for use as an incident command center or for routine practice of back up procedures.

BACKGROUND:

Guilford-Metro 911 has developed, funded, organized, and equipped a backup 911 communications center which can be utilized immediately to receive and process 911 emergency calls in the event its primary emergency communications center is disabled. The City of High Point desires also to maintain a backup 911 center, and recognizes the economic benefits of utilizing Guilford-Metro's backup 911 Center.

The attached MOU establishes the terms by which High Point 911 may utilize the COUNTY facility that is operated by Guilford-Metro 911 as its backup 911 center for the benefit of the citizens of the City of High Point. Responsibilities of Guilford-Metro 911, Guilford County and High Point are outlined in the agreement. The MOU is for one year, to renew automatically each year until the arrangement is amended or terminated or until this MOU is superseded by a new MOU between the parties. Should both primary 911 centers become in-operational, the Guilford Metro 911 Center has priority for use of the backup facility.

BUDGET IMPACT:

Guilford-Metro 911 agreed with Guilford County to cost sharing for the facility space in the original consolidation agreement and addendums. No charges will be assessed unless there is a need for use of the backup facility.

RECOMMENDATION / ACTION REQUESTED:

City Council approval of the attached MOU is requested.

