



Legislation Details (With Text)

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Date	Ver.	Action By	Action	Result
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Resolution Authorizing an Interlocal Agreement Between Alamance County and City of Greensboro Establishing Protocols for 911 Telephone Network Failure

Department: Guilford Metro 911
Council District: All

Public Hearing: N/A
Advertising Date/By: N/A

Contact 1 and Phone: Melanie Neal, Guilford Metro 911 Department Director, 336-373-2646
Contact 2 and Phone: Glenn Lamb, Guilford Metro 911 Supportive Services Division Manager, 336-373-7615

PURPOSE:

There is a need for an Interlocal Agreement which will set forth the Guidelines and Protocols in the event of 911 Telephone Network Failure for Alamance County Central Communications. In accordance with North Carolina State Statutes, City Council authorization is required for interlocal agreements.

BACKGROUND:

Alamance County and the City of Greensboro plan to enter into an agreement in which Guilford Metro 911 will provide Alamance County Central Communications with back-up support in the event of telephone network failure. The agreement outlines the responsibilities and protocols of Guilford Metro 911 and Alamance County in case assistance is needed from Guilford Metro 911 in the event of a telephone network failure. 911 Trunks will only be rolled over in the event of a system failure.

BUDGET IMPACT:

None.

RECOMMENDATION / ACTION REQUESTED:

Council approval of a Resolution Authorizing an Interlocal Agreement Between Alamance County and City of Greensboro Establishing Protocols for 911 Telephone Network Failure is requested.