

RESOLUTION APPROVING ANNUAL SUBSCRIPTION AND MAINTENANCE  
RENEWALS FOR ENTERPRISE SOFTWARE

WHEREAS, organizations such as the City of Greensboro deploy and rely on a variety of enterprise, or organizational-wide, software systems to run major customer service systems, including financial and accounting, payroll, inventory control and other significant processes for both internal and external customers alike;

WHEREAS, beyond the initial purchase and implementation of such software, users of enterprise software must pay annual maintenance or subscription renewals to operate the updated version of the software;

WHEREAS, under a perpetual license, an annual software maintenance agreement is required to ensure that the end user continues to receive software upgrades and necessary security patches;

WHEREAS, under a subscription license, annual renewal is required for the life of the subscription service and covers the cost of software upgrades, security patches and general support; and

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF GREENSBORO:

That once City Council has approved the initial purchase and installation enterprise software, the City Manager is authorized to enter into annual subscription and software maintenance renewals in perpetuity provided that sufficient appropriations are approved by City Council in succeeding fiscal years.