

RESOLUTION ADOPTING RULES AND REGULATIONS FOR THE OPERATION
OF THE WATER AND WASTEWATER SYSTEM OF THE CITY OF GREENSBORO
WITH AMENDMENTS EFFECTIVE FEBRUARY 1, 2021 TO INCORPORATE THE
SANITARY SEWER BACKUP POLICY (SSBP)

WHEREAS, the City Council has approved and adopted the Rules and Regulations for the Operation of the Water and Wastewater System of the City of Greensboro with amendments through September 19, 2017;

WHEREAS, the changes proposed in the attached copy of the Rules and Regulations with amendments are needed to provide clarification to existing procedures and include the incorporation of the Sanitary Sewer Policy;

WHEREAS, it is deemed in the best interest of the City to adopt the Rules and Regulations for the Operation of the Water and Wastewater System of the City of Greensboro with amendments be become effective February 1, 2021;

WHEREAS, Water Resources in collaboration with Legal Department has developed a Sanitary Sewer Backup Policy (SSBP) to assist property owners / tenants who do not realize that their property is vulnerable to a sewer backup, who do not have the appropriate insurance coverage, and who have suffered a backflow caused by a sewer main blockage;

WHEREAS, this no-fault policy applies only in those circumstances in which the City is not negligent. In addition to assisting these property owners / tenants who have experienced a sewer backup, the policy will provide consistent claims management and define the claims process when a sewer backflow arises; and

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF GREENSBORO:

That the Rules and Regulations for the Operation of the Water and Wastewater System of the City of Greensboro with amendments to become effective February 1, 2021 as authorized by Section 6.81(b) of the City Charter and Section 29-6 of the Greensboro Code of Ordinances to Incorporate the Sanitary Sewer Backup Policy and which is presented herewith this day, is hereby in all respects approved, and the City Manager is directed to place an official copy thereof in the office of the City Clerk.