

RESOLUTION APPROVING CHANGE ORDER 1 TO CONTRACT 2017-10684 WITH CSG SYSTEMS, INC. IN THE ESTIMATED AMOUNT OF \$571,000 FOR CITY SERVICES STATEMENT PRINTING AND MAILING SERVICES

WHEREAS, On September 19, 2017, the City awarded three-year contract 2017-10684 with CSG Systems, Inc. in the estimated amount of \$1,711,851 for bill printing, mailing preparation, and postage;

WHEREAS, current travel restrictions and the uncertainty surrounding the COVID-19 pandemic has created concerns that the normal verification and testing process necessary to bring on a new vendor for this service may be compromised, which could result in impacts to billing operations;

WHEREAS, CSG Systems, Inc. has agreed to extend their existing unit pricing for one additional year; and

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF GREENSBORO:

That the City Manager is authorized to execute, on behalf of the City of Greensboro, Contract Change Order 1 to Contract 2017-10684 with CSG Systems, Inc. in the estimated amount of \$571,000 for City Services Statement Printing and Mailing Services.