



Permanent Supportive Housing

City Council Work Session
January 21, 2020

WHAT IS PERMANENT SUPPORTIVE HOUSING?

A national model that combines affordable housing and onsite case management and other services.

Who is served:

People experiencing chronic homelessness and who are the most vulnerable in our community.

PSH AND HOUSING FIRST

Permanent Supportive Housing (PSH) supports national Housing First Model (HUD Best Practice).

Housing First prioritizes providing people experiencing homelessness with permanent housing as *quickly as possible* – and then providing voluntary supportive services as needed.

SUPPORT SERVICES

Types of services include:

- Intensive Case Management
- Medical Clinic
- Financial Literacy
- Mental Health Counseling
- Basic Needs
- Transportation
- Employment Training

CORE OUTCOMES FOR SUCCESSFUL PSH

- Residents stay housed
- Residents have social & community connections
- Residents improve their physical/mental health
- Residents are satisfied with services
- Residents increase their income & employment

POTENTIAL COMMUNITY SAVINGS

- Cost effective solution to ending chronic homelessness
- Lower costs by reducing the use of hospitals, public safety response, jails/prisons and emergency shelter beds.
- Improved health outcomes and housing stability.

*CSH – Dimensions of Quality Supportive Housing
Urban Ministry – The Impact of One Year at Moore Place*

PERMANENT SUPPORTIVE HOUSING CHARLOTTE, NC – MOORE PLACE



Expanded to add
35 additional units

- City's first PSH Development
- 85 one-bedroom efficiency apartments.
- Supports chronically homeless, disabled adults

Partners include:

- Charlotte Housing Authority
- City of Charlotte
- NC Housing Finance Agency
- Foundations & Faith Community
- Mecklenburg County

MOORE PLACE, CHARLOTTE, NC

IMPACT OF ONE YEAR

Results Indicators	1 YR Pre Moore PI	1 YR After Moore PI
# of ER Visits	571	124
# of Days in Hospital	471	99
Total Arrests	46	10
Days Spent in Jail	500	82

\$1.8 Million lower total hospital bill (78%)

*Source: Urban Ministry – The impact of One Year at Moore Place
Based on 62 tenants – high utilization of ER, Hospital and Jail*

EXAMPLES IN OTHER CITIES

Permanent Supportive Housing is a national model. Examples in other cities:

- Moore Place – Charlotte, NC
- Homeward Bound – Asheville, NC
- Quest Communities – Atlanta, GA

PSH - GREENSBORO

Initial Stage and Potential Partners:

- City of Greensboro
- Cone Health
- Community Foundation
- Interactive Resource Center
- Greensboro Housing Authority
- Greensboro Housing Coalition
- Salvation Army
- UNCG

Actively engaging additional partners

NEXT STEPS

- Permanent Supportive Housing research visit to Moore Place in Charlotte
January 22, 2020 – 11:00 am
- Continued partner engagement and project discussion
- Currently evaluating potential sites
 - City asset – Maple Street

QUESTIONS