RESOLUTION AUTHORIZING AWARD OF CONTRACT TO THE S.E.L. GROUP FOR BEHAVIORAL HEALTH RESPONSE PROGRAM

WHEREAS, municipalities routinely come into contact with persons suffering from various behavioral health conditions that require assistance beyond a staff member's skill set;

WHEREAS, the term "Behavioral Health" is often used to describe the connection between our behaviors and the fundamental sense of well-being and practitioners working in Behavioral Health offer therapies designed to help individuals cope with mental health issues such as depression, anxiety and addiction to alcohol or drugs;

WHEREAS, North Carolina's percentage of serious mental illness (SMI) among adults aged 18 years of age or older was 4.7% in 2014-15, which was higher than the national average of 4.1% of all adults;

WHEREAS, NC is ranked 44 out of 50 states in the 2020 Mental Health Access to Care Data;

WHEREAS, Greensboro, NC has seen a recent rise in behavioral health cases;

WHEREAS, interaction with persons in crisis can be volatile for City staff and other parties;

WHEREAS, on October 17, 2019, the Procurement Services Division conducted an open solicitation through the Greensboro E-Procurement System for Behavioral Health Response Program services;

WHEREAS, after review of the proposals submitted for the Behavioral Health Response Program, it was agreed to, with participation of the Library Department, the M/WBE Office, the Office of Equity and Inclusion, and the Greensboro Police Department, that the contract should be awarded to The S.E.L. Group;

WHEREAS, The S.E.L. Group will utilize mental health professionals to provide the following services: real-time response, triaged mobile crises, case consultation and review, critical incident debriefing, and ongoing staff training;

WHEREAS, the program will run 24 hours a day, 365 days a year through December 31, 2020 with the option of two one-year renewals;

WHEREAS, the partnership with The S.E.L. Group will allow the City to provide a level of assistance and expertise to safely and effectively deal with different types of crises situations;

WHEREAS, the ability to have mental health professionals available to respond to a person in crisis is a valuable resource and the development of the Behavioral Health Response Program will positively benefit all City departments and individuals in crisis within the City; and

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF GREENSBORO:

That the City Manager is authorized to enter into contract with The S.E.L. Group in the amount not to exceed \$500,000 for the Behavioral Health Response Program.