

**RESOLUTION APPROVING CISCO CAPITAL TO PROVIDE SMARTNET
MAINTENANCE AND SUPPORT FOR CITY'S UC PLATFORM FOR FIVE YEARS FOR
\$349,448.11**

WHEREAS, the City currently has a Unified Communications (UC) platform which is maintained and supported by using SmartNet services from Cisco. SmartNet coverage gives us access to 24-hour technical assistance, hardware replacement as well as software updates so that our UC products remain up-to-date with current software and support.

WHEREAS, This is a five year contract for hardware and software support and maintenance. We have purposely structured the contract this way to allow the City to save over \$25,000 per year without any escalation.

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF GREENSBORO: That the City is authorized to sign an ELA contract with Cisco Capital through the year 2023. Payments are authorized from the Telecom Division of the Information Technology Department. The Mayor and/or City Manager and the City Clerk are hereby authorized to execute on behalf of the City of Greensboro a proper contract to carry the proposal into effect.