

**RESOLUTION AUTHORIZING EXECUTION OF CONTRACT WITH INVOICE CLOUD
FOR THE ESTIMATED AMOUNT OF \$725,000 FOR THIRD-PARTY UTILITY PAYMENT
SERVICES**

WHEREAS, the Water Resources Department seeks to implement a new third-party gateway to accept online and phone payments for water bills in a securely hosted real-time environment;

WHEREAS, Invoice Cloud will allow customers to locate, view and print bills and payment records online as well as allow for a more user-friendly application to sign up for paperless billing;

WHEREAS, Invoice Cloud interfaces with other systems that the City currently uses providing for a more seamless implementation process;

WHEREAS, proposals were received from three (3) vendors whose qualifications were reviewed by an evaluation team and it was determined that Invoice Cloud submitted the best proposal to provide third-party payment gateway services at an estimated total cost of \$725,000.00 for a five-year period;

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF GREENSBORO:

That the City is authorized to enter into a contract with Invoice Cloud for third-party payment gateway services. The Mayor and/or City Manager and the City Clerk are hereby authorized to execute a five-year contract with Invoice Cloud for the estimated total amount of \$725,000.00 from Account No. 501-7011-01.5417.