

**RESOLUTION AUTHORIZING SOLE SOURCE CONTRACT WITH TRAPEZE SOFTWARE GROUP, INC. D.B.A. TRIPSPARK TECHNOLOGIES FOR THE PURCHASE OF THE TRAPEZE PASS SCHEDULING AND INTERACTIVE VOICE RESPONSE SYSTEM**

WHEREAS, In April 2006, the Greensboro Transit Authority entered into a regional Memorandum of Understanding with High Point Transit, Guilford County Transportation, Winston-Salem Transit Authority and the Piedmont Authority for Regional Transportation to have one regional Paratransit scheduling system for all five entities;

WHEREAS, the purpose of this Agreement was to allow disabled individuals who use transit in the Triad to have the capability to travel seamlessly throughout the Triad region;

WHEREAS, the Winston-Salem Transit Authority serves as the designated entity to control the access to the system, the Greensboro Transit purchased additional licenses from Winston-Salem Transit;

WHEREAS, since 2006, the Trapeze PASS software has undergone several updates, but the regional entities have not agreed to purchase all of these updates, and currently, the regional system is four updates behind, and the maps that are necessary to operate the system have not been updated since 2006;

WHEREAS, this has caused many issues and service disruption in the GTA Paratransit system; including scheduling, missed trips, and late trips. In addition, in an effort to hold the GTA's contractor responsible for these issues, the failure of the region to maintain the most up-to-date scheduling software is an issue that staff has sought to address;

WHEREAS, staff has determined that purchasing a separate Trapeze PASS license for the GTA with all of the updates and the ability to control the modifications and parameters of the software to suit its needs is a critical priority. With the purchase of this software, GTA can substantially improve the efficiency and effectiveness of the paratransit service;

WHEREAS, State law allows cities to use a sole-source procurement when "standardization or compatibility is the overriding consideration", and since GTA is already using the Trapeze PASS system, this purchase will ensure that the GTA has the capability to employ the Paratransit rules and regulations specifically pertaining to GTA as opposed to the current situation in which Winston-Salem's rules and regulations are followed. Additionally, all GTA personnel are currently trained in the Trapeze PASS system, so minimal additional training will be required.

WHEREAS, Trapeze Software Group, Inc. d.b.a. TripSpark Technologies provided a quote of \$200,229.00 to purchase the required licenses and to install and setup the software;

WHEREAS, the GTA Board voted on **September 27, 2016** to recommend to the City Council to enter into a sole source contract with Trapeze Software Group, Inc. d.b.a. TripSpark Technologies to provide Trapeze PASS Scheduling and Interactive Voice Response System Software;

WHEREAS, the City desires to enter into a contract with Trapeze Software Group, Inc. d.b.a. TripSpark Technologies to provide the City with the Trapeze PASS Scheduling and Interactive Voice Response System Software;

NOW THEREFORE BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF GREENSBORO:

That the City Manager is authorized to enter into a sole source contract with Trapeze Software Group, Inc. d.b.a. TripSpark Technologies to provide the City with the Trapeze PASS Scheduling and Interactive Voice Response System Software for a sum not to exceed \$200,229.