

AON's Scorecard					
	Weight	UHC CARVE - Option 1	UHC CVS	CIGNA CARVE - Option 3	CIGNA CVS
Med Fin Asst	40%	3.23	3.23	4.00	4.00
Med Disc	70%	3	3.00	4.00	4.00
Med Admin	15%	4	4.00	5.00	5.00
Creds	15%	3.5	3.50	3.00	3.00
Phar Fin Asst	20%	2.95	3.80	3.40	4.03
Pharm \$	70%	4	5.00	4.00	5.00
Creds	15%	1	2.00	4.00	3.50
Net/For Asst	20%	4	4.08	4.08	4.08
Prov Access	20%	4	4.00	4.00	4.00
Prov Match	50%	4	4.00	4.00	4.00
Form Asst	30%	4	4.25	4.25	4.25
Admin Req	20%	3.44	2.81	3.13	2.50
Acct Mgt	25%	3	2.75	4.00	3.75
Mem Serv	25%	3	2.50	3.00	2.50
Rpt/Con	25%	2.75	3.00	3.50	3.75
Trans	25%	5	3.00	2.00	0.00
TOTAL	100%	3.37	3.43	3.72	3.72

Manager's Scorecard					
	Weight	UHC CARVE - Option 1	UHC CVS	CIGNA CARVE - Option 3	CIGNA CVS
Med Fin Asst	30%	3.23	3.23	4.00	4.00
Med Disc	70%	2.10	2.10	2.80	2.80
Med Admin	15%	0.60	0.60	0.75	0.75
Creds	15%	0.53	0.53	0.45	0.45
Phar Fin Asst	20%	2.95	3.8	3.4	4.03
Pharm \$	70%	2.80	3.50	2.80	3.50
Creds	15%	0.15	0.30	0.60	0.53
Net/For Asst	20%	4	4.08	4.08	4.08
Prov Access	20%	0.80	0.80	0.80	0.80
Prov Match	50%	2.00	2.00	2.00	2.00
Form Asst	30%	1.20	1.28	1.28	1.28
Admin Req	30%	4.18	2.89	2.60	1.31
Acct Mgt	15%	0.45	0.41	0.60	0.56
Mem Serv	15%	0.45	0.38	0.45	0.38
Rpt/Con	10%	0.28	0.30	0.35	0.38
Trans	60%	3.00	1.80	1.20	-
TOTAL	100.0%	3.61	3.41	3.48	3.21