

Greensboro Police Department



NOP Phase 2

About Neighborhood Oriented Policing

- NOP is a synthesis of two long-term projects
 - Staffing Study by Peter Bellomio
 - Problem Oriented Policing – Stratified Model grant with Dr. Rachel Santos
- Much of NOP is data-driven, however some flexibility to support department's goals
- Supports the strategy of implementing emerging best practices in policing to reduce crime



Philosophy of NOP

- Use problem solving and community engagement when delivering police services.
- Establish ownership of patrol areas by patrol officers, in the same way that neighbors have ownership of the neighborhood.
- Each partner has a distinct role. Public safety is the job of all City Departments, and neighborhood citizens collectively.
- Use accurate information for making decisions.



Goals for Patrol Deployment

- Average Priority 1 response time of 7 minutes each hour of the day on each day of the week
- Average Priority 2 response time of 12 minutes each hour of the day on each day of week
- 24 minutes per unit per hour (40%) proactive time each hour of the day on each day of week
- One unit free at all times in each of the four divisions to be available to take a call or respond as a backup.



Related Departmental Goals

- Provide patrol commanders with discretionary resources
- Create Street Crimes unit
- Supplement Training Division staff
- “Right-size” a few support functions



Implementation Timeline

- Phase 1 - Geographic boundaries realigned
April 29, 2015
- Phase 2 - Re-assign personnel by mid-Oct
- Phase 3 - Finalize training and accountability
aspects in Phase 3



Preliminary Findings from Phase 1

Manhours for CFS, by Zone Priority 1, 2, 3 May 1 - June 13, 2015		
Zone	Manhours	Percentage of Citywide Total
P110	2421	11%
P120	2274	10%
P130	1021	4%
District 1	5716	24.9%
P210	1827	8%
P220	2007	9%
P230	2023	9%
District 2	5857	25.5%
P310	1444	6%
P320	2074	9%
P330	2183	10%
District 3	5700	24.8%
P410	1802	8%
P420	1555	7%
P430	2333	10%
District 4	5691	24.8%
Citywide	22965	
* Hours are grouped by Zone dispatched to, not location of CFS... i.e. CFS to Mental Health (P110) dispatched to the zone of individual's home address (P430), reported as hours for P430.		

Percentage of Response Times that were within the goal (Pri 1 = 7 minutes, Pri 2 = 12 minutes, Pri 3 = 90 minutes) May 1 - June 13, 2015		
District	Priority	
GPD1	1	55%
	2	61%
	3	96%
GPD2	1	63%
	2	72%
	3	97%
GPD3	1	50%
	2	60%
	3	95%
GPD4	1	61%
	2	72%
	3	97%

Citizen Generated Calls for Service, by District, Priority 1, 2, 3 May 1 - June 13, 2015		
District	Count of CFS	Percentage of Citywide Total
GPD1	4343	25.3%
GPD2	4576	26.6%
GPD3	4060	23.6%
GPD4	4214	24.5%
Citywide	17193	



Impact on Patrol

- 24 additional officers in patrol upon full implementation of NOP
- 2nd shift start time will be 10 am instead of 11 am to address workload
- Squad size will vary in each District in response to workload analysis



Impact on Department

- An additional sergeant and officer to Training Division
- One sergeant assigned to RMD/logistics (none previously)
- Upgrade an officer position to sergeant in SOD
- Upgrade an officer position to sergeant as Court Liaison
- Create Street Crimes Unit (re-organization of existing resources)



Patrol Discretionary Resources

- One CRT squad in D2, D3, D4
- D1 will have two CCRT squads
- CRT and CCRT schedules flexible
- 3 CROs per division



New Patrol Staffing levels

District	D-1			D-2			D-3			D-4		
Position	Officer	Cpl	Sgt	Officer	Cpl	Sgt	Officer	Cpl	Sgt	Officer	Cpl	Sgt
Squad												
A	9	1	1	8	1	1	9	1	1	8	1	1
B	11	1	1	10	1	1	10	1	1	10	1	1
C	8	1	1	10	1	1	9	1	1	10	1	1
D	8	1	1	8	1	1	8	1	1	8	1	1
E	9	1	1	8	1	1	9	1	1	8	1	1
F	11	1	1	10	1	1	10	1	1	10	1	1
G	8	1	1	10	1	1	9	1	1	10	1	1
H	8	1	1	8	1	1	8	1	1	8	1	1
CRO's	3			3			3			3		
CRT 1				7	1	1	7	1	1	7	1	1
CCRT 1	10	1	1									
CCRT 2	10	1	1									
Totals	95	10	10	82	9	9	82	9	9	82	9	9
	115			100			100			100		



Phase 3 of NOP

- Fully train all employees on their responsibilities under NOP
- Department-wide, measure outcomes against established goals
- NOP fully implemented by March 2016



Questions?



Partnering to fight crime for a safer Greensboro



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