

RESOLUTION AUTHORIZING THE CITY MANAGER OR HIS DESIGNEE TO ENTER INTO
ANNUAL MAINTENANCE AGREEMENT WITH CENTURY TELEPHONE COMPANY, NC
DBA/CENTURYLINK FOR ANNUAL 911 PHONE SYSTEM MAINTENANCE SERVICES UNTIL
SUCH TIME AS THE PARTIES TERMINATE THE CURRENT EQUIPMENT LEASE AGREEMENT

WHEREAS, Guilford Metro 911 leases electronic CenturyLink phone system equipment which requires annual maintenance to keep the system up to date and operational;

WHEREAS, the ongoing monthly maintenance includes Sentry monitoring, software protection and remote technical support;

WHEREAS, annual costs range are estimated to be between \$145,000 and \$225,000 depending on the current system configuration and periodic additions of features such as upgrades and back-up systems;

WHEREAS, funding for the contracted maintenance services is available in the current annual budget 911 surcharge account.

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF
GREENSBORO:

That it authorizes the City Manager or his designee to enter into an annual maintenance agreement with Century Telephone Company, NC DBA CenturyLink for annual 911 phone system maintenance services until such time as the parties terminate the current equipment lease agreement, payment to be made from the 911 Surcharge Account No. 281-3903-01.5621.