RESOLUTION APPROVING AND AUTHORIZING ADJUSTMENT TO WATER BILL TO PACIFICA MIZELL LLC FOR SERVICE TO 3800 MIZELL ROAD

WHEREAS, under the Rules and Regulations for the Operation of the Water and Wastewater System of the City of Greensboro the Water Resources Customer Service Department is occasionally required to make adjustments to customer service bills;

WHEREAS, Pacifica Mizell LLC is the owner of property located at 3800 Mizell Road and there are two 3x6-inch water meters to serve the apartment complex;

WHEREAS, the account was coded erroneously in the billing system which caused it to bill higher, and after a standard field check of the meter was conducted, staff determined that the water meter had not registered the consumption which was billed;

WHEREAS, based on the true consumption that went through the second meter the City has calculated an adjustment of \$35,339.19 in accordance with the above mentioned Rules;

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF GREENSBORO:

That the reduction of this water bill is hereby approved and the Water Resources Customer Service Department is hereby authorized to reduce the bill to Pacifica Mizell LLC for service to 3800 Mizell Road by \$35,339.19.