

**AMENDMENT #1
TO THE
“H.T.E. AGREEMENT TO CONFIRM AGENCY AND TO GRANT PERMISSION TO ALLOW ACCESS
TO SOFTWARE**

by and between Guilford County (Guilford County Contract #0247A-11/06-129), County of Guilford,
SunGard Public Sector and City of Greensboro
dated January 8, 2007:

This Amendment (the “Amendment”) amends the parties’ “H.T.E. Agreement to Confirm Agency and to Grant Permission to Allow Access to Software” with an Execution Date of January 8, 2007 (the “Agreement”) expressly as provided for in this Amendment.

The Execution Date of this Amendment is the latest date shown on the signature page of this Amendment.

Customer and SunGard Public Sector, intending to be legally bound, agree as follows:

1. Defined Terms. Except as otherwise set forth herein, each defined term in the Agreement has the meaning ascribed to that term in the Agreement when the term is used in this Amendment.
2. Amendment to and Modification of the Agreement.

The Agreement is amended and modified as follows:

- (a) Section 1 is amended to add “***All software licensed to Guilford County, County of Guilford, and City of Greensboro under their respective Contracts and Agreements and any Supplements and additions thereto.***”
- (b) Section 9 is amended to add “Notwithstanding, effective as of the Execution Date, SunGard Public Sector shall invoice Guilford Metro for support services related to the applications licensed to Guilford County, County of Guilford, and City of Greensboro under their respective Contracts and Agreements per Attachment 1 attached hereto.
3. Integration Provision. Except as expressly modified by this Amendment, the Agreement shall remain in full force and effect. As of the Execution Date, the Agreement, as further amended by this Amendment constitutes the entire understanding of the parties as regards the subject matter hereof and cannot be modified except by written agreement of the parties.

CITY MANAGER

COUNTY MANAGER

Authorized Signature

Authorized Signature

Print Name & Title

Print Name & Title

Date

Date

CITY CLERK

CLERK TO THE BOARD

Authorized Signature

Print Name & Title

Date

Authorized Signature

Print Name & Title

Date

GUILFORD METRO 9-1-1
“GM911”
 1201 Coliseum Blvd
 Greensboro, NC 27403

SUNGARD PUBLIC SECTOR
“SunGard Public Sector”
 1000 Business Center Drive
 Lake Mary, FL 32746

Authorized Signature

Print Name & Title

Date

Authorized Signature

Print Name & Title

Date

GUILFORD COUNTY, NC
“Guilford County Sheriff ”
 100 W. Washington Street
 Greensboro, NC 27402

COUNTY OF GUILFORD, NC
“Guilford EMS”
 1002 Meadowood Street
 Greensboro, NC 27409

Authorized Signature

Print Name & Title

Date

Authorized Signature

Print Name & Title

Date

This instrument has been preaudited in the manner required by the Local Government Budget and Fiscal Control Act.

This instrument has been preaudited in the manner required by the Local Government Budget and Fiscal Control Act.

City Finance Officer

County Finance Officer

Authorized Signature

Print Name & Title

Date

Authorized Signature

Print Name & Title

Date

APPROVED AS TO FORM

APPROVED AS TO FORM
& LEGALITY:

CITY ATTORNEY

COUNTY ATTORNEY

Authorized Signature

Print Name & Title

Date

Attachment 1

SUNGARD® PUBLIC SECTOR

1000 Business Center Drive
 Lake Mary, FL 32746
 800-727-8088
 www.sungardps.com

INVOICE

| <i>Company</i> | <i>Document No</i> | <i>Date</i> | <i>Page</i> |
|----------------|--------------------|-------------|-------------|
| LG | 22714-JB | 27-Feb-2014 | 1 of 1 |

Bill To: GUILFORD METRO 9-1-1
 PO BOX 3136
 GREENSBORO, NC 27402-3136
 United States

| <i>Customer No.</i> | <i>Customer Name</i> | <i>Customer PO Number</i> | <i>Currency</i> | <i>Terms</i> | <i>Due Date</i> |
|---------------------|----------------------|---------------------------|-----------------|--------------|-----------------|
| 5333LG | GUILFORD METRO 9-1-1 | | USD | NET30 | 29-Mar-2014 |

| <i>No.</i> | <i>SKU Code/Description/Comments</i> | <i>Units</i> | <i>Rate</i> | <i>Extended</i> |
|------------|--------------------------------------|--------------|-------------|-----------------|
|------------|--------------------------------------|--------------|-------------|-----------------|

Contract No's. 5333-Main, 5333-Amend 2, 090786, 5308-PP, 5317-Main, 5317-Amend 4, 5317-Amend 2, 5317-Amend 3, DW03-624
 Comment: Includes contracts for customers: Greensboro Police Dept., and Guilford County Sheriff's Office

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|----|--|-------|-----------|-----------|
| 1 | OSSI - Site License of MCT Client Software | 1.00 | 12,607.20 | 12,607.20 |
| 2 | OSSI E911 Interface Module | 1.00 | 1,470.84 | 1,470.84 |
| 3 | OSSI MCT Client Software (GC) | 16.00 | 150.37 | 2,405.92 |
| 4 | OSSI MCT Client for Digital Dispatch | 14.00 | 167.25 | 2,341.50 |
| 5 | MCT Interface | 1.00 | 6,439.13 | 6,439.13 |
| 6 | OSSI Base Mobile Server Software Client | 1.00 | 6,356.13 | 6,356.13 |
| 7 | MCT Interface | 23.00 | 57.78 | 1,328.94 |
| 8 | OSSI Base Mobile Server Software Upgrade | 23.00 | 38.59 | 887.57 |
| 9 | OSSI MCT Client Software | 23.00 | 133.60 | 3,072.80 |
| 10 | MCT Interface | 1.00 | 2,889.15 | 2,889.15 |
| 11 | OSSI Base Mobile Server Software Upgrade | 1.00 | 1,925.75 | 1,925.75 |
| 12 | OSSI MCT Client Software | 50.00 | 150.33 | 7,516.50 |
| 13 | MCT Interface | 14.00 | 57.78 | 808.92 |
| 14 | OSSI Base Mobile Server Software Upgrade | 14.00 | 38.56 | 539.84 |
| 15 | OSSI MCT Client Software | 14.00 | 133.64 | 1,870.96 |
| 16 | OSSI - Mobile Client Software | 14.00 | 37.82 | 529.48 |
| 17 | MCT Interface | 6.00 | 57.78 | 346.68 |
| 18 | OSSI Base Mobile Server Software Upgrade | 6.00 | 38.59 | 231.54 |
| 19 | OSSI MCT Client Software | 6.00 | 133.63 | 801.78 |

Sales Tax is subject to change.

Page Total 54,370.63

Remit Payment To:
 SunGard Public Sector Inc.
 Bank of America
 12709 Collection Center Drive
 Chicago, IL 60693

| | |
|-------------------------|-----------|
| Subtotal | 54,370.63 |
| Sales Tax | 3,670.02 |
| Invoice Total | 58,040.65 |
| Payment Received | 0.00 |
| Balance Due | 58,040.65 |