

RESOLUTION AUTHORIZING ANNUAL MAINTENANCE AGREEMENT BETWEEN  
THE CITY OF GREENSBORO AND FRONTIER COMMUNICATIONS OF AMERICA, INC.  
FOR 911 PHONE SYSTEM MAINTENANCE SERVICES

WHEREAS, the City of Greensboro provides emergency telephone services through its Guilford Metro 911 Department;

WHEREAS, the 911 computerized phone system requires ongoing monthly maintenance services to keep the system operational and up to date, including Sentry monitoring, software protection and remote technical support;

WHEREAS, the contract with the company that currently provides 911 annual maintenance services will terminate soon;

WHEREAS, after soliciting quotes from the small group of companies that provide 911 phone system maintenance services, Frontier Communications of America, Inc. submitted the lowest, responsible quotation to provide annual 911 phone system maintenance services until such time as the City terminates the agreement;

WHEREAS, it is in the best interest of the City of Greensboro to enter into an Annual Maintenance Agreement with Frontier Communications of America, Inc. to provide the City of Greensboro annual 911 phone system maintenance services in the approximate amount of \$128,102, excluding any applicable taxes, surcharges, fees and periodic additions such as upgrades and back-up systems, etc.;

WHEREAS, funding for the annual 911 phone system maintenance services is in the Guilford Metro 911 surcharge account.

NOW, THEREFORE BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF GREENSBORO:

That the City Manager is authorized to execute on behalf of the City of Greensboro an Annual Maintenance Agreement with Frontier Communications of America, Inc. for annual 911 phone system maintenance services until such time as the City decides to terminate the agreement, payment to be made from the Guilford Metro 911 Surcharge Account No. 281-3903-01.5621.