

Internal M/WBE Waiver Request Form

Date: 1/12/17 Department: Guilford Metro 911

Contact Name & Phone: Glenn Lamb (336) 373-7615

Contract Name and Number (if applicable): Frontier Communications of America, Inc.

A waiver of the M/WBE participation requirement may be requested by the **Originating Department** at least 5 business days **prior** to advertisement or solicitation. In detail below, please explain your reason for requesting a waiver (attach RFP & supporting documentation as necessary).

Final approval of the request will be made by the City Manager's Office.

Guilford Metro 911 solicited quotes to provide one (1) year of computerized phone system maintenance including Sentry monitoring, software protection and remote technical support for the proprietary 911 system. Guilford Metro 911 solicited quotes from the only three (3) phone systems that can provide this specialized services, which include Frontier Communications of America, Inc., AT&T and CenturyLink. Attached for your information is the email summarizing the quotes from the limited number of phone companies that provide thw 911 phone system support and upgrade recommendations needed.

The documentation received from Frontier Communications of America, Inc., AT&T and CenturyLink was forwarded to Purchasing on September 14, 2016. After Purchasing reviewed the quotes received, the Purchasing Manager opined that the quote from Frontier Communications of America was the "best price and value".

The proposed contract with Frontier Communications of America, Inc. is pre-approved for funding from the State 911 Board. For the aforementioned reasons, a waiver of the M/WBE participation requirement is respectfully requested.

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City Manager's Office

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Contact Name & Phone Number:

Tiffany Jones

The M/WBE Office supports the waiver request. Please submit any comments below.

1. The extraordinary and necessary requirements of the contract render application of the Program Elements infeasible or impractical. **Please explain in detail. (Attach supporting documentation as necessary)**

2. The nature of the goods or services being procured are excluded from the scope of this Program Plan.

Please check one of the exclusions below: (Attach supporting documentation as necessary)

- Contracts that are subject to the U.S. Department of Transportation Disadvantaged Business Enterprise Program;
- Sole Source: the required supplies or services are available from one responsible source
- Contracts for electricity or water and sewage services from a municipal utility district or governmental agency;
- Emergency contracts for goods or supplies;
- Contracts for the City's lease or purchase of real property where City is lessee or purchaser; and

3. Sufficient qualified M/WBEs providing the goods or services required by the contract are unavailable in the Relevant Market area of the project despite every reasonable attempt to locate them. **Please explain in detail the reason for the request: (Attach RFP & supporting documentation as necessary)**

The M/WBE Office does not support the waiver request. Please explain in detail the reason for not supporting the request: (Attach supporting documentation as necessary)

Joby Jones 11/2/17

This section is for CMO Office use only

Contact Name:

Barbara Harris

The CMO Office approves the waiver request

The CMO Office does not approve the waiver request.